



Bedford at Falls River **Recreational Facility Pool Rules & Regulations**

Safety is the priority for all residents and guests of Bedford at Falls River. Pool rules and regulations are designed to keep your pool experience enjoyable and safe. Violators may be asked to leave the pool area and/or have their privileges revoked after a hearing with the Board of Directors.

Pool Access:

Each person 14 and older entering the pool must present a photo ID (a color copy is acceptable) in addition to their access card. Acceptable IDs include a driver's license or government-issued ID. **If the ADDRESS on your ID DOES NOT match the Bedford residential address on file, pool access will be denied.** Student photo ID cards may also be obtained at the North Carolina DMV office. If your child between the ages of 14 and 17 does not have a valid photo ID, a 14+ Pass Form must be on file prior to your child coming to the pool. Children under the age of 14 MUST be accompanied by a Bedford resident who is over 18 years of age.

A gate attendant will be stationed at the entry gate to ensure that all people using the pool are Bedford residents or guests accompanied by a Bedford resident, no exceptions.

Adults who want to swim laps or participate in water aerobics between the hours of 5:30 and 9:00AM are required to attend a safety briefing with the Pool Manager and sign the Early Swim Waiver Form. Once the waiver is received from the Pool Manager, your key card will be updated to allow entry to the pool during the early swim hours. Please allow up to 2 business days after signing the form for your key card to be updated. A new Early Swim Waiver will be required to be signed every two years.

Each family is provided one pool access card at no cost. Additional or replacement access cards are \$29.00 (maximum 3 per household). If your pool access card is lost or stolen, please contact FirstService Residential directly so that we may deactivate the lost card.

Owners MUST provide a fully executed lease including contact information for tenants in order for their tenants to gain access to the pool. In addition, if you have a long-term caregiver or if your name does not match FirstService Residential's database (i.e. different last name), please complete the Owner Information Form.

Long-Term Caregiver

Owners must purchase a Caregiver Pass **each summer** in the amount of \$170 and provide the caregiver's information. Caregivers **MUST be older than 18** and are only permitted at the pool with their caretaker(s).

Guest Policy

Up to four (4) guests per household are permitted (including weekends and holidays) and must be accompanied by an owner (18 years or older). Anyone that is not a permanent resident of the home is considered a guest.



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General Rules:

1. Each person 14 and older entering the pool must present a **photo ID** that meets the guidelines listed above and have a **functioning key card**.
2. An adult (18+ years old) must accompany any children under the age of 14 at all times.
3. Children must be closely supervised by an adult at all times
4. Children who are not 100% potty trained are required to wear vinyl pants over swim diapers in both pools.
5. Alcoholic beverages in **non-glass** containers may be consumed on the pool deck by persons aged **21 and older**. The managers, at their discretion, may remove anyone for excessive use of alcoholic beverages. Staff reserves the right to inspect coolers and other containers to ensure that no glass containers enter the pool area.
6. No food or drink in the pool. Drinks can be on the side of the pool for consumption.
7. Noodles, kickboards, and transparent flotation devices that are less than 36" are allowed.
8. Trash and recyclables are to be placed in the provided receptacles. Please clean up any spills and food wrappers.
9. Appropriate swimwear must be worn in the pool (cutoffs and street clothes are not permitted).
10. No smoking/vaping is allowed in the pool or on the pool deck at any time.
11. No drones are allowed to be flown over the recreation facility and pool.
12. No water balloons, reusable water balloons or confetti.

Per Wake County Health Department & the Bedford HOA regulations, the following are **prohibited from the pool deck:**

- Glass containers
- Gum
- Pets
- Food and drinks are not permitted inside the pool (deck area only)

Do not enter or use the pool if you have open wounds, sores, lesions, or a communicable disease.

Also prohibited:

1. Running, horseplay, & profanity
2. Physical or verbal confrontations with other homeowners or pool staff.
3. Diving
4. Water guns or water squirting devices
5. Frisbees and hard balls
6. Rafts
7. Loud music
8. Furniture in the pool
9. Playing or loitering in the bathrooms or shower areas
10. Unauthorized use of swim team starting blocks
11. Hanging on or climbing over lane lines

Water Slide:

1. The slide may only be used when lifeguards are on duty. All instructions by the lifeguards must be obeyed.
2. You must be 44 inches tall or pass a swim test to use the slide.
3. Participants must be seated or lying on their back feet first.
4. No diving, running, standing, kneeling, rotating, tumbling, or stopping in the flumes.
5. Keep your arms and legs inside the slide; no traveling headfirst down the slide.
6. Only one person may ride the slide at a time
7. No flotation devices of any kind are allowed on the slide



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8. Do not use the slide when under the influence of alcohol or impairing drugs

9. Please exit the splashdown area immediately after going down the slide

IMPORTANT: Staff and/or Management has the right to close the slide at any time due to improper use.

Mandatory Pool Closures:

Per Wake County Health Department regulations, the pool must be closed due to the following circumstances:

- Broken glass in or around the pool
 - **Any** Bedford at Falls River resident or their guest who violates the “no glass” in the pool area rule will be responsible for the cost of draining and refilling the pool in the event that broken glass makes its way into the pool.
- Fecal contamination
 - Small children are required to wear swim diapers **AND** vinyl pants.
- Chemical imbalance of pool water
- Pet and/or other animals found in the pool

In addition to the above, it may be necessary to temporarily close the pool due to inclement weather. If there is inclement weather at the start of the day and daily maintenance cannot be performed, a delay may occur in the opening of the pool. If severe weather persists past 6:00PM with no indication of clearing, the pool will remain closed for the rest of the day.

If inclement weather occurs or approaches during open pool hours, the following safety procedures must be followed:

- **Lightning** – Lightning is life-threatening and water-seeking. If lightning is spotted, you must get out of the water, leave the pool area, seek shelter immediately, and wait 30 minutes or until the storm passes to reenter the pool.
- **Thunder** – If thunder is heard, you must get out of the water and wait 30 minutes or until storm passes. Each time thunder is heard, the 30-minute rule must begin again.
- **Emergency** – In the event of a severe storm, tornado, hurricane, or other catastrophe, you must leave the facility immediately. If it is unsafe to leave the area, you should take shelter in the dressing room facility until it is safe to travel home.

Miscellaneous:

- **Parking:** Parking is provided for residents and their guests during operational hours only. Vehicles left in the parking area overnight are subject to towing at the owner's expense. Unauthorized vehicles parked in any Handicapped Parking spaces will be fined and towed. No loitering is permitted.
- **Tennis/Pickleball Area:** The tennis and pickleball courts are available only for recreational use by Bedford at Falls River residents and their guests.
- **Grills:** Grills at the tennis pavilion and on the pool deck are for use by residents on a first-come, first-serve basis. Proper cleaning and care of the grills is requested.

In the event of a life-threatening emergency, please be sure to contact 9-1-1. The 24/7 FirstService Residential Customer Care Center can be reached at 855.546.9462.